

# healthcare recovery



## ONLINE CLIENT TOOLS

- **24 HOUR ONLINE ACCESS**  
Our online account management system allows you to update, review and manage your accounts directly from your desktop.
- **CUSTOM REPORTING**  
In addition to our extensive standard reports Client Tools also allows you to create custom reports at the push of a button.
- **TRAINING AND SUPPORT**  
Our staff provides training over the phone, online, or at your place of business at no cost. We also provide ongoing support and custom development for our clients.
- **SECURITY AND PRIVACY**  
All of our systems are HIPAA and FDCPA compliant. Client Tools is protected by SSL encryption and provides secure communication.

## RECOVERY AND FINANCING SOLUTIONS THAT WORK FOR YOUR BUSINESS.

At PCS we understand that collecting on past due healthcare accounts requires specialized care. Our staff has been providing compassionate healthcare-oriented collections to major healthcare systems throughout the Pacific Northwest for more than 75 years. It is our philosophy to listen to each patient, consider their circumstances, and to offer ample opportunity to pay. This dedication to excellent service is always

accompanied by an outstanding rate of return on healthcare accounts. In addition, both PCS staff and our cutting edge account management system are fully HIPAA and FDCPA compliant. We understand that protecting the public image of healthcare providers, while ensuring maximum account recovery, is crucial. Contact us today to learn more about our positive and proactive approach to healthcare collections.

